**Andra Surya Kumari**

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**SUMMARY**

Designed and implemented Windows Azure IaaS projects, configuring VNETs, storage, availability sets, and load balancing. Managed Unix servers, SQL databases, backups, and technical process documentation for seamless operations. Provided expert Azure IaaS support, resolving complex issues and ensuring SLA compliance via ServiceNow. Delivered clear business communication, exceeding customer expectations in dynamic, fast-paced environments.

**SKILLS**

* VNET | VM | Storages | Back UPs| Load Balancer| Azure AD| Azure Monitoring |Azure RBAC| Linux | Docker | Terraform | Jenkins | Ansible | CloudFormation Kubernetes | AWS DevOps | Incident Management | Change Management | Problem Management.

**PROFESSIONAL EXPERIENCE**

**Cognizant**

*Azure Administrator Hyderabad* June'21 - May '24

* Configured backups in Azure for VMs and applications.
* Collaborated with customers to gather requirements, ensure documentation, and clarify needs through regular interactions.
* Managed ServiceNow activities, including SLAs, Service Catalogs, and coordinated multi-team projects for efficient issue resolution.
* Deployed and configured Azure VMs, NSGs, storage, networking, and backups to enhance cloud security and performance.
* Participated in review meetings, ensuring seamless operations and continuous service improvement.

*Software Engineer Hyderabad* Apr'19 - May'21

* Developed and deployed CIS Live Modernization Applications in Azure DevOps, ensuring seamless integration.
* Conducted unit testing, debugging, and defect resolution to maintain high code quality.
* Fixed SIT defects and provided ongoing support for optimal performance and reliability.

**EDUCATION**

* **Aditya Engineering College(**Percentage:74.71%) | Kakinada Apr '15 - May '18

*Bachelor of Technology (Computer Science & Engineering).*